

Secure by Design

NeuroFlow’s platform is built from the ground up to protect the confidentiality, integrity and availability of sensitive user information.



CONFIDENTIALITY

Our Information Security Program controls and protects against unauthorized use and disclosure of sensitive, protected information

INTEGRITY

Built on Amazon Web Services that are SOC2, HIPAA, ISO27001 and FedRamp certified

AVAILABILITY

Delivers high availability through industry-leading load balancing and auto-scaling

Best in Class Security Practices and Tools

Conduct semi-annual internal HIPAA risk assessments, penetration testing on a recurring basis and continuous monitoring by leading security tools.



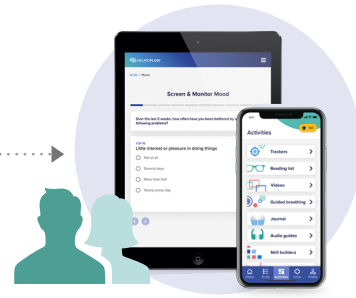
ADMINISTRATIVE CONTROLS

The NeuroFlow team is trained on HIPAA safeguards and appropriate handling of sensitive information. There is also strict role-based access control, ensuring limited access to highly sensitive data.



PHYSICAL CONTROLS

NeuroFlow combines a robust audit log with best-in-class operations and security tooling to protect against unauthorized information use and disclosure.



TECHNICAL CONTROLS

All data on the NeuroFlow platform is encrypted—both in transit and at rest. NeuroFlow also leverages secure connections and multi-factor authentication (MFA) for all privileged access.

Supporting 14M+ Users Spanning 150 Health Systems, Payors, and Organizations Nationally

